




Intermec

## Product Profile

- Automates pick-up and delivery increasing productivity
- Eliminates paper and paper errors increasing accuracy
- Provides proof of delivery reducing lost shipments
- Electronic signature capture facilitates quicker payment
- Real-time tracking improves customer service
- Wireless and wired communications
- Basic and Full versions available
- Part of the complete **i-gistics™** solution



**Proof of Delivery and a Whole Lot More**  
**i-gistics™** Mobile Delivery software operates on Intermec® mobile computers and provides proof of delivery to reduce lost shipments and avoid delivery disputes. But **i-gistics** goes beyond simple proof of delivery, by automating your entire pick-up and delivery process to extend shipment visibility beyond the distribution center.

### The Right Shipment at the Right Place at the Right Time

**i-gistics** Mobile Delivery provides drivers with an electronic customer manifest containing detailed delivery and pick-up information. Items can be scanned to ensure accurate delivery. Exceptions, adjustments, damages and returns can be noted electronically. Pick-up information can also be collected and communicated to improve load planning for outbound shipments. Integration with your enterprise systems increases the accuracy of your information by eliminating paper and error-prone data entry.

### Improved Operational Efficiency

Wireless data messages allow driver and dispatcher to communicate more effectively in real-time. The software minimizes phone calls by allowing the driver to send and receive regular status



## i - g i s t i c s ™ M O B I L E D E L I V E R Y

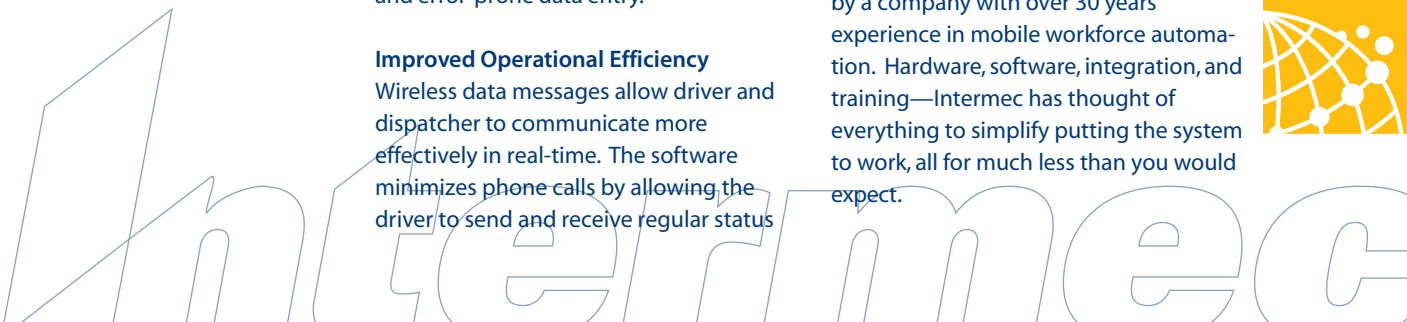
updates, such as arrival or departure times and delays with a push of a button. Drivers can receive messages even when away from the truck making unanswered calls a thing of the past. This improves operational efficiency to speed delivery and increase the numbers of stops the drivers can make.

### Set Yourself Apart from the Competition

**i-gistics** Mobile Delivery allows for real-time shipment tracking so you can proactively manage customer expectations by knowing the shipment location and time of arrival. You can also capture time and charges for value-added services such as product installation or setup. Combined, these factors improve customer satisfaction by enabling you to provide prompt, reliable delivery and service.

### Affordable Single Source Solution

**i-gistics** establishes a new standard of installation ease and affordability, backed by a company with over 30 years experience in mobile workforce automation. Hardware, software, integration, and training—Intermec has thought of everything to simplify putting the system to work, all for much less than you would expect.



Intermec

## Software Features

**i-gistics** was designed for flexibility. A variety of configuration options allow the application to be tailored to meet your business needs.

### Basic version includes:

- Basic proof of delivery
- Customer manifest with detailed delivery information
- Trailer hooks and drops
- Process pick-ups and returns
- Driver and delivery status are date and time stamped
- Record driver time and truck mileage
- Electronic signature capture for proof of delivery
- Configurable literals support business terminology and allow the system to support of alternate languages

### Full version includes all of the above features plus:

- Full version automates entire pick-up and delivery process
- Record delivery exceptions, damages, item and quantity adjustments
- Wireless messaging for dispatching stops to driver, status updates, e-mail
- Record value-added services such as set-up or installation for billing
- Handle returned containers such as empties, pallets, totes, crates, etc.
- Accounts receivable supports cash, check and credit card collections
- Portable printers print receipts and reports at point of delivery or pick-up
- Connection to multiple printers in a variety of paper sizes and report formats
- User-definable forms and checklists provide powerful and flexible data collection; forms used to collect data for activities such as vehicle inspections, vendor managed inventory and customer surveys

## Development Platform

- Microsoft® Visual C++
- Mobile Framework™, Intermec's application architecture

## System Requirements

### Mobile Computer

- Intermec® 700 series (Microsoft® Pocket PC Operating System)

Application data is stored in the non-volatile memory of the CompactFlash card to protect data in the event of power loss.

### Wired Communication Options

- Intermec Ethernet enabled desktop dock or multi-dock
- Modem compatible with Intermec mobile computer

### Wireless Communication Options

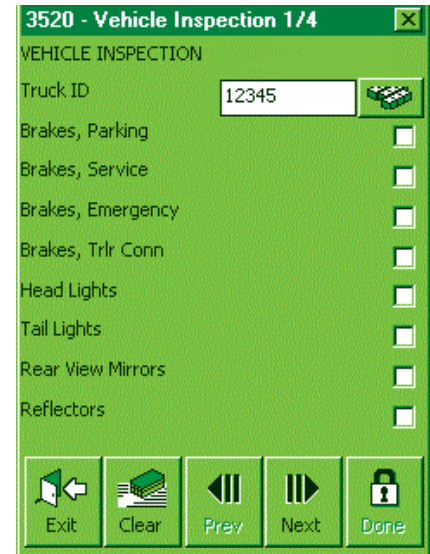
- Intermec 700 series with integrated radio
- Handheld computer tethered to mobile phone
- Handheld computer connected to external radio

### Peripherals

- Printing requires printer compatible with Intermec mobile computer
- Scanning requires Intermec mobile computer with integrated scanner
- Accessories such as chargers, cables and carrying cases complete your solution

## i-gistics Solution Components

- **i-gistics™ Server:** Required for communication and integration with external systems (ERP, WMS, etc.).
- **i-gistics™ Dispatch:** Optional component; provides planning and real-time dispatch.
- **i-gistics™ Software Maintenance:** Required to receive regular upgrades that allow you to keep pace with technology changes and take advantage of added features.
- **i-gistics™ Professional Services:** Integration, installation, and training services are available from Intermec and **i-gistics™ Preferred Solution Providers** to assist with your requirements.



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